

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Crossgrove *et al.*

Conf. No.: 9190

Serial No.: 10/688,039

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Examiner: Zimmerman, Matthew

Title: SYSTEM AND METHOD AND
PROGRAM PRODUCT FOR
MAINTAINING ITEM REQUESTS

Docket No.: END920030050US1
(IBME-0091)

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AFTER FINAL AMENDMENT

Sir:

I. INTRODUCTORY COMMENTS:

This paper is being filed in response to the Final Office Action dated September 4, 2008.

Please amend the above-referenced patent application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 8 of this paper.